

YAN CHEUNG

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Change Management – Transformation/Program Management – Financial & Performance Management

Miss Yan Cheung is a hands-on, detail-oriented and results-driven Program Management Office manager with a unique blend of business, finance, transformation program and change management experiences, effective at liaising across business and functional areas as well as communicating with integrity to all levels of an organization to align stakeholder's interests with company strategic goals and direction. A senior Finance Executive with proven track record experience in financial and performance management, qualitative & quantitative analysis, and transforming highly matrixed global financial service firms. Pivotal in end-to-end review of process deficiencies, solutions development and process optimization. Leveraged project management client focused strategies to create significant improvements in customer satisfaction, product quality, operational efficiency and budgetary results.

Highly effective in:

- Change Management
- Cross Functional Collaboration
- Relationship Management
- Problem Solving
- Customer Focus
- Quality Assurance
- Project Management / Execution
- Project Management Office
- Transformation Program Management
- Communication / Training
- Process Improvement
- Stakeholder Management
- Performance Management
- Strategy Formulation
- Financial Planning & Analysis
- Strategic Advisory
- Business Analytics
- Executive Reporting
- Board Presentation
- Thought Leadership
- Critical Thinking
- Turnaround Strategy
- Risk Management
- Governance & Controls

HIGHLIGHTED CAREER ACHIEVEMENTS

- Led cross-functional teams and Project Management Office (PMO) to manage the economics, project delivery and execution of Enterprise Transformation strategies that added **\$1.5B pretax income in 4 years**.
- Success in implementing Change Management Strategy to align stakeholder interests with company strategic goals and direction led to Enterprise Teamwork, a critical driver of Transformation success.
- Reputed as a “**fixer**”, known for resolving long standing complex finance, governance and reporting issues.
- Developed and implemented business turnaround strategy focus on transforming the strategic frameworks and processes to rectify external reputation issues, **company shares price up 63% in 4 years**.
- Communicated & collaborated with all levels for managing Merger & Acquisitions and financial integration projects.
- Assumed 5X more responsibility while **reducing \$3MM** annual compensation cost by executing resource initiatives, improving process efficiency and productivity.
- **Increased \$10MM** performance fees through revenue / data capturing and executing network integration projects.
- Partnered with Product Management to identify business development opportunities resulting in **\$100MM incremental revenue in Share of Wallets and Enterprise Teamwork**.
- **Recovered \$5MM** annual service fees through executing Billing and Revenue Leakage project.

EMPLOYMENT SUMMARY

Bank of New York Mellon
Deutsche Bank
Citigroup

2003 – 2020
1999 – 2002
1987 – 1999