

Richard L. Koppel
rkoppel@techpargroup.com
 Tel: +44 (0) 7596-984-352

Systems & Software Development – Business Process Design – Program Manager (EMEA)

Mr. Koppel has over thirty years in systems and software product development. He has developed and taught courses in software development life cycle methodologies, software engineering quality assurance, business process re-engineering and project management. Richard has a global reputation in software quality management and has met the International, British and NATO software engineering quality assurance standards (ISO 9001, BS5750 and AQAP 1 and 13) for software development, along with meeting the Software Engineering Institutes Capability Maturity Model for Level 4 software engineering. He holds multiple patents related to lottery system management and middleware solutions. Richard holds dual British and USA citizenship. Highly effective in:

- Software Development
- Quality Assurance
- Change Management
- Governance
- Analytics
- Systems Development
- Project Management
- Mergers & Acquisitions
- Full-service Lifecycle
- Enterprise Risk
- Business Process Re-engineering
- Technology Transformation
- Program Management

HIGHLIGHTED CAREER ACHIEVEMENTS

- Delivered a strategic ecosystem insight including COVID's market impact. Additionally synthesized 180+ operating requirements into 14 decision criteria to mobilize execution. Further, outlined steps to immediately capture \$500K-\$2M in cost savings in <6 months. Creatively conceived new revenue streams and projected \$650M in 5-year growth over 3 implementation horizons, supported by tangible execution and value capture plans. **(STMI)**
- Senior Director for EMEA region, providing leadership and line management direction to a combined team of internal & external change management consultants delivering the largest and highest priority delivery and change programs for the Bank. Part of the original management team that grew local practice from 20 resources to an extended team of 80 across businesses and asset classes. **(Credit-Suisse)**
- Regional Lead, Americas for the Program Services group prior to Bank relocation to London to serve as the Global Lead for internal M&A post-merger integration. Delivered multi-year technology-enabled transformation programs and M&A PMI all on time and below budget. **(Credit-Suisse)**
- Established a Governance Framework for the Global Network Technology Services group. The Framework covered the full-service life cycle of design, build, deploy, and operate an advanced global network covering all branches of the Bank. **(Credit-Suisse)**
- Program Manager and EMEA regional lead for Data Definition, Governance and Analytics for the Risk and Finance and Reporting Group's implementation and compliance with BCBS239 principles; managed multiple workstreams covering Market, Credit, Operational, Liquidity, Economic, and Enterprise Risk. Overall program budget over £50 million. **(Credit-Suisse)**

EMPLOYMENT SUMMARY

STMI Ltd.
Credit-Suisse
Independent Contractor
IGT (GTECH)
Scient
Strategic Technology Management Inc.
McKinsey & Company
PricewaterhouseCoopers (Cooper & Lybrand)

Nov 2016 – Present
Feb 2010 – Nov 2016
Jan 2004 – Feb 2010
Dec 2001 – Dec 2004
Nov 1999 – Dec 2001
Dec 1997 – Nov 1999
Feb 1996 – Oct 1997
Jun 1991 – Feb 1996