

Richard Koppel

Over 35 Years of Change & Transformation Management Experience



Richard is a Senior Program Director and thought leader with over thirty-five years of experience in Change & Transformation Management, Management Consultancy, and M&A experience. Senior roles held include PwC (formerly Coopers & Lybrand), McKinsey & Company, and Senior VP Research & Development IGT (formerly GTECH, Corp).

Richard earned his Bachelor of Science in Engineering from the University of California at Berkeley.

Highlights

- Published author in the Harvard Business Review, Journal of the AIEE, and Journal of the ACM.
- In addition to his consulting work, he was a US Government EPA Research Fellow and has lectured at both graduate and undergraduate levels regarding business strategy, technology, and professional skills development.
- Richard holds dual British and USA citizenship.
- Significant management responsibilities leading Change Practices at PwC, EY, and Logica.

Professional Experience

- Senior Director for EMEA region, providing leadership and line management direction to a combined team of internal & external change management consultants delivering the largest and highest priority delivery and change programs for the Bank. Part of the original management team that grew local practice from 20 resources to an extended team of 80 across businesses and asset classes. (Credit-Suisse)
- Regional Lead, Americas for the Program Services group prior to Bank relocation to London to serve as the Global Lead for internal M&A post-merger integration. Delivered multi-year technology-enabled transformation programs and M&A PMI all on time and below budget. Lending portfolio reviews were part of the acquisition or divestiture programs, as appropriate (Credit-Suisse)
- Established a Governance Framework for the Global Network Technology Services group. The Framework covered the full-service life cycle of design, build, deploy, and operate an advanced global network covering all branches of the Bank. (Credit-Suisse)
- A recognized authority on change & strategy formulation and implementation, having held the post of Global Consulting Practicum Lecturer and Board Member at the Wharton Graduate School of Business, the University of Pennsylvania for five years.

Expertise

Key Skills

- Business Process Re-engineering
- Change Management
- Governance
- Analytics
- Program Management
- Mergers & Acquisitions
- Full-service Lifecycle
- Enterprise Risk
- Systems Development
- Technology Transformation
- Project Management
- Quality Assurance

Industry Experience

- Retail Banking
- Technology
- Education
- Professional Services
- Investment Banking
- Capital Markets
- Management Consulting
- Automotive