

**Simona De Feo**  
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***Financial Services - Data Management – Transformation – Operational & Technology Risk***

Simona DeFeo has over 20 years of experience program/project managing large scale, multidisciplinary and multi-national projects in transformation, data governance/management and operational and technology risk with depth in both waterfall and agile program/project management methodologies including the use of tools such as MS Project, Smartsheet, JIRA, and Tableau.

Simona is a **hands-on Program Manager**. She possesses an exceptional ability to rapidly develop trust and give compelling presentations due to a decade of experience in presentation coaching and thought leadership. She is a **trusted change agent** who creates networks of inspiration and support while honoring unique diversities, common goals and individual potential. She is a **“Firestarter”** enabling cooperation and collaboration while continuously developing her own equanimity.

As a **servant leader** who lives life with a deep sense of integrity, courage, voracious curiosity, and generosity, Simona has served and led complex transformation efforts for companies such as MUFG, Citi, HSBC, Capital One, American Express, JetBlue, Credit Suisse, UBS, Johnson & Johnson, TIAA-CREF and Italian and Haitian government agencies, amongst many others. High Effective In:

- Regulatory Reform: Resolution Planning, BCBS 239 and GDPR
- Product & Delivery Management
- Data Governance
- Risk & Control Assessments
- Data Quality
- Thought Leadership
- FinTech
- Data Ethics and Privacy
- Enterprise Resilience
- Training and Communications
- Staff Recruitment

***HIGHLIGHTED CAREER ACHIEVEMENTS***

- Program managed the design and delivery of data quality assessment and controls at the aggregation layer of an enterprise data lake to support the transformation of critical risk and regulatory report production to enable BCBS 239 compliance using an agile development approach at MUFG and HSBC.
- Developed Citi’s first two iterations of its Enterprise Resolution Plan – Living Will.
- Managed large multi-disciplinary teams of consultants to deliver Privacy, Third-Party Risk, and Business Resilience advisory services to financial services and pharmaceutical industries.
- Developed, managed and operationalized Citi’s Global Resolution Plan for all of Operations and Technology.
- Designed, developed and operationalized Citi’s and HSBC’s Global Data Quality’s Centers of Excellence and Data Governance processes.

***EMPLOYMENT SUMMARY***

<b>Independent Consultant</b>	<b>2015 – Present</b>
<b>Citigroup</b>	<b>2011 – 2015</b>
<b>Independent Consultant</b>	<b>2006 – 2011</b>
<b>Merrill Lynch</b>	<b>2005 – 2006</b>
<b>Deloitte</b>	<b>2001 – 2005</b>
<b>SunGard Data Systems Technical Services</b>	<b>2000 – 2001</b>
<b>Arthur Andersen</b>	<b>1997 – 2000</b>