

Lucy Pearman

Business Strategy, Transformation and Operations Professional



Lucy is a C-Suite level leader with expertise in different industries and markets delivering strategic initiatives in fast-paced, ambiguous and highly regulated environments.

Technical Skills

- **Tools:** Rational Rose, MS Project, Tableau, PowerBI, Monday, Cognos, Clarity, PROSCI
- **Technologies:** Mantas, NICE Actimize, Empowered Solutions, SAS, UI Path, Automate Anywhere, ServiceNow, Celonis, SAS

Highlights

- Proven track record in directing cross-functional teams across international markets in the design and implementation of cutting-edge business solutions to reduce costs, drive greater efficiencies and revenues, and improve operational resilience while ensuring ongoing compliance needs are met.
- Analytical and forward-thinking trail blazer who forges solid relationships and builds consensus across matrix organizations.
- A natural change agent applying her background in multiple roles to bring creativity, structure and clarity to complex business problems.

Professional Experience

- Providing oversight to ensure the organization is managed by the CEO with the best interest to its employees, investors and other critical stakeholders. (LifeSpire)
- Coaching senior executives through the risk and controls process to identify and assess inherent risks and mitigating controls. (PwC)
- Transformed the compliance risk management program across the Americas division by tailoring it the size, complexity, and risk profile of the Business and anchored to regulatory expectations. (SMBC)
- Established the overall strategy for a new business to realize 50% year over year growth targets. (Protiviti)
- Turned around remediation efforts during a period of crisis by building and indoctrinating a best-in-class PMO to design, plan and execute 100+ strategic initiatives across the Americas division. (Deutsche Bank)
- Improved risk decisions across the Commercial & Investment Bank by embedding the operational risk management framework into day-to-day business operations. (Deutsche Bank)
- Reduced operating costs by \$75m year on year for the Risk organization by re-designing the organizational structure and simplifying and automating processes (HSBC)

Expertise

Key Skills

- Strategic Planning
- Operating Model Design & Implementation
- Governance, Risk & Compliance
- People & Culture
- Digital Transformation
- Vendor Selection
- Process Improvement
- Program & Change Management

Industry Experience

- Wealth Management
- Banking & Capital Markets
- Private Equity
- Operations & Technology
- Financial Crimes
- Internal Controls
- Telecomm & Media