

Olivia O.H. Knight

15+ Years of Third-Party Risk and Global Sourcing Experience



Olivia is a motivated and results-driven Manager with a passion for strategy development, process improvements, and risk mitigation while cultivating internal and external relationships to achieve optimal outcomes.

Olivia earned her MBA/MIA with a China Concentration from the University of California, San Diego. She earned her BS in Business Administration with a major in International Business and a minor in Marketing from California State University, Sacramento.

Highlights

- Cultivates internal and external relationships to achieve optimal outcomes.
- Currently focused on continuing education and volunteer work, which has her leading a Working Group (WG) at The Players, a historical private club in NYC, focused on Security and Incident Management. Deliverables include an Incident Response and Operational Resilience Plan. She conducts current state assessments, gap analysis and provides recommendations to the Managing Committee and Board of Directors.
- Certified Information System Security Professional (CISSP) certification is expected by August 2023.
- Native German-speaker, fluent in English with basic skills in Mandarin and Russian.

Professional Experience

- Developed savings levers and subject matter guidance for Hardware/Software and Professional Services categories to drive strategic cost optimization efforts to an \$8M sustainable reduction in IT operating costs.
- Taught Enterprise Risk Management with an emphasis on IT risk management concepts, including Information Security, Cybersecurity, and Data Privacy to Graduate Students.
- Designed, communicated and implemented a Vendor Risk Management (VRM) framework, including policies, procedures, metrics, controls. Acted as a change agent in leading organizational changes, such as a vendor re-tiering strategy, to comply with regulatory guidance and to promote resilience and risk mitigation improvements.
- Led a team of 23 to manage the bank's Third-Party Risk Management (TPRM) framework, including operations and audits.

Expertise

Key Skills

- Risk Management & Mitigation
- Technology Solutions Implementation
- Process Improvement & Organizational Change
- Strategic Sourcing & Planning
- Complex Contract Negotiations
- Framework Enhancement
- Personnel Management, Budgets and Team Building
- Analytical Skills
- Critical Thinking
- Problem Solving
- Presentation Skills
- Communication Skills